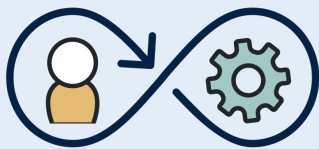


# User involvement

## Point to examples

When user input has led to change.



## Part of the process

Make user involvement a mandatory step.

## Start small

Testing with one user is better than not testing at all.



## Document and follow up

Share your learnings, build internal knowledge.

## Get support when needed

Analysis and prioritisation require experience.

